

# Student Services: The Campus Ecology

The university is committed to the belief that an education involves more than attending class. While the assimilation of information is a central part of the university experience, learning about others, about independence and leadership, and about living in a complex society are equally important. This view is reflected in the services and developmental programs provided by each of the agencies in Student Affairs.

## **UNDERGRADUATE ADMISSIONS**

For many undergraduates, the first introduction to ASU is through the recruitment and admission programs of Undergraduate Admissions. Personal contact with prospective students through high school and community college visits and through student visits on campus are some of the approaches that provide information about the academic programs and support services available at ASU. Orientation programs ease the students' (and parents') transition to the ASU campus. Undergraduate Admissions also coordinates and supports the ASU Parents Association. A primary goal of Undergraduate Admissions is to identify, inform, motivate, recruit, and enroll students from ethnic groups underrepresented at ASU. For more information, call 602/965-7788.

## **STUDENT FINANCIAL ASSISTANCE**

Approximately two-thirds of the full-time students at ASU rely on some form of financial assistance to meet their educational expenses. The purpose of Student Financial Assistance is to review and award financial resources from a variety of private, federal, state, and institutional sources. Information about and applications for scholarships, grants, loans, and student employment are coordinated by this department. From these types of assistance, 24,000 students received approximately \$120 million in 1992-93.

Computerization and an understanding of students' needs have contributed to the efficient and responsive operation of this student resource. Assistance in student loan counseling and debt management services are innovative programs offered through this agency. ASU is nationally recognized for providing this unique financial aid service. For more information, call 602/965-3355.

## **REGISTRAR**

Management of the registration system and maintenance of academic records are the primary responsibilities of the Office of the Registrar. InTouch, the ASU Touch-Tone telephone system for registration and fee payment, and the online registration system, accessed at any registrar site, including one at ASU West, ease the enrollment process and make ASU a national leader in the use of computerized registration. The Student Information System stores academic records and improves the quality of data used in academic advising. The Office of the Registrar coordinates applications for graduation and undergraduate readmission, course changes and scheduling, transcript services, dispersion of student identification cards, applications for residency, and verification of enrollment. For more information, call 602/965-3175.

## **STUDENT DEVELOPMENT AND RESIDENTIAL LIFE**

### **Residential Life**

Residing on campus at ASU provides a unique opportunity for students to live and grow in a community of individuals from diverse backgrounds sharing a common experience. The residence hall environment offers a variety of out-of-classroom activities designed to complement the educational process. Skilled professional and paraprofessional staff members live in each hall and coordinate personal and academic support services, leadership development opportunities, and educational and recreational programs for students.

Special interest housing is available, creating communities of students sharing similar interests or experiences. Current special interest communities include a Scholars' Residence administered by the University Honors College; a sorority residence hall; communities for students interested in public service or the environment; graduate, older than 23, and transfer wings; an African American culture community; an American Indian and Southwest culture community; a study-intensive environment; and a wellness floor. Residential space is also provided for The Freshman Year Experience, a program that provides academic and personal support for all first-year ASU students.

Residence hall application information, including information about vol-

untary meal plans, may be obtained by calling 602/965-3515 or writing to

RESIDENTIAL LIFE  
ARIZONA STATE UNIVERSITY  
BOX 870212  
TEMPE AZ 85287-0212

Students are encouraged to apply early—at least four to six months in advance. While applications are accepted at any time, assignment to a residence hall is not made until a student is officially admitted to the university. Residence hall assignments are made based upon the date of receipt of both the completed application and deposit. Requests for specially modified rooms for students with disabilities should be noted on the application.

### Student Development

**Student Organization Center.** The Student Organization Center maintains a listing of more than 300 student organizations, coordinates mall activities, and offers numerous student leadership development programs. The staff works with students interested in enriching their campus experience at all levels. For more information, call 602/965-2249.

**Child Care Resources.** Child Care Resources (CCR) provides resources and referral services to students, faculty, and staff. Information about the Campus Children's Center (602/921-2737), Child Development Laboratory (602/965-7267), Child Study Laboratory (602/965-5320), and the College of Education's Preschool (602/965-2510) may be obtained at CCR or by calling the programs directly. CCR maintains the Child Care Referrals database, housed in the university libraries, and coordinates child and family workshops. Educational materials and listings of additional on- and off-campus activities, programs, and services for children and their families are available at the CCR office, MU 14C. For more information, call 602/965-9515.

**Fraternities and Sororities.** Fifteen sororities and 26 fraternities offer a range of opportunities for interested students. Programs are coordinated by the Interfraternity Council and the Panhellenic Council to foster communication between chapters, to reward scholastic achievement, and to promote university and community service projects. For more information, call 602/965-3806.

### Transportation

To reduce air pollution and traffic and to save natural resources, students are encouraged to travel to and from campus by means other than automobile. Nearby on-campus automobile parking space is limited and tightly controlled by enforced regulation.

Alternative transportation modes are used by many thousands of ASU students. ASU is served by a Phoenix-area regional bus service; monthly and reduced-fare semester passes are available on campus. In addition, an inexpensive express shuttle runs between ASU Main in Tempe and ASU West in northwest Phoenix, and a free transit service is available around the periphery of ASU Main.

Bicycle ridership at ASU is estimated to be more than 12,000 students daily. Ample racks in many locations enable the parking and securing of bicycles. Bicycle use is restricted only in those areas of campus where pedestrian traffic is sufficiently heavy to make such use a hazard. A Bicycle Coop at ASU Main provides assistance with bicycle maintenance.

Also, careful class scheduling, when possible, can reduce a student's transportation needs. For more information, call 602/965-1072.

### EDUCATIONAL DEVELOPMENT

Educational Development consists of four programs dedicated to providing academic support to students with special educational needs. The offerings are directed toward students meeting their educational and personal development goals.

**The Educational Opportunity Center.** This community outreach service focuses on low-income individuals. The center has a main office in Phoenix (1700 N. Seventh Ave., Suite 100) and satellite offices around Maricopa County. It offers vocational testing and guidance as well as assistance in application for admission, scholarships, and financial assistance at a postsecondary institution suited to particular individuals' needs. Services are free. For more information, call 602/256-2124.

**Disabled Student Resources.** This office provides a broad range of support services, including the following: academic, career, and personal counseling; orientation and mobility for the blind; campus orientation; and assistance with

registration, financial aid, and housing. In addition, the following academic support services are provided as appropriate: readers, interpreter/notetakers, library research aides, test accommodations (proctors, scribes, readers), assistance with adapting course work materials, and Braille production.

Disabled Student Resources houses the Access Learning Laboratory, which helps students develop individualized strategies for mathematics, writing, study skills, and time management. The lab coordinates closely with other campus resources, such as the Writing Center, the Math Center, and the Educational Support Program Tutoring Center. An Adapted Computer Laboratory, with many of the latest high technology devices for individuals who are disabled, is also available. An intra-campus cart transportation system and an off-campus van are available for academic and medical needs. Adapted recreational facilities and physical education classes are provided through the Adaptive Recreation Program in the Student Recreation Complex for students who are disabled. Students are fully integrated into campus life and all activities. For more information, call 602/965-1234 (TTY).

**The Upward Bound Program.** This program is designed to increase the academic skills and motivational levels of participants (low income, potential first-generation college students) to the extent that they will complete high school and successfully enter postsecondary institutions. The year-round program includes summer residential components. For more information, call 602/965-6483.

**Veterans Upward Bound.** This program is designed for veterans who wish to pursue postsecondary education but whose life experiences did not adequately prepare them for the educational requirements of today. College preparation instruction in writing, reading, mathematics, general science, social science, study skills, and computer literacy are provided to suit each veteran's individual needs. Veterans lacking a high school diploma can also prepare for obtaining their general equivalency diploma (GED) while participating in Veterans Upward Bound. Interest inventory assessments and career advisement are also available. For more information, call 602/965-3944.

## STUDENT LIFE

Working closely with a variety of student populations, Student Life strives to enrich the overall student experience at ASU. Opportunities for leadership and community involvement help students prepare for their roles as responsible citizens. Through their involvement in student activities, workshops, and student governance, students learn the qualities of democratic leadership and the skills to be successful students.

Programs and services are targeted to an increasingly multicultural student community as Student Life places high priority upon the promotion of intercultural understanding and the celebration of diversity. An emphasis is placed upon empowerment of individual students and student organizations, including international students, adults re-entering higher education, and commuter students.

Student volunteerism and community involvement are encouraged through the Campus Voluntary Action Program. Concern for the social environment is reflected in the activities of the Cultural Diversity Committee, Student Judicial Affairs, the Women's Student Center, and the International Student Office.

Academic assistance and self-assessment are provided by the Educational Support Program (ESP). Understanding the University Experience (Hispanic Mother/Daughter Program) involves precollege women in early preparation for college.

The Student Life staff works closely with the academic- and student-support service areas of the university to make sure that students are aware of and use available resources. Staff members also act as advocates for students with other campus departments. For more information, call 602/965-6547.

## COUNSELING AND CONSULTATION

Counseling and Consultation provides confidential psychological counseling services to all ASU students. The psychologists and counselors on staff help students with almost any type of psychological problem or issue related to adjusting to college life. The staff is particularly committed to helping minority students and nontraditional students adjust to campus life.

Counseling and Consultation offers counseling groups for career explora-

tion, relationship difficulties, stress management, depression, assertiveness, eating disorders, family problems, and other common student issues. Individual therapy and couples counseling are offered on a short-term basis. Counseling and Consultation also provides emergency counseling to help students in emotional crises.

Students and nonstudents may take career interest tests. Other services available to the ASU community include consultation services to faculty and staff, outreach, academic instruction, research, a master's-level practicum training program, and an APA-approved clinical internship program for doctoral students in counseling and clinical psychology. Students may schedule an initial counseling appointment either by phone (602/965-6146) or in person. After intake and four free individual sessions, students are charged \$10.00 per session. Counseling and Consultation is located in SSV B317.

**The Minority Assistance Program (MAP).** This program is a separate component within Counseling and Consultation and is built upon a student development model providing cultural, emotional, and academic support services to the university's underrepresented minority populations. MAP counselors provide this support through programs and workshops, summer institutes, academic classes, personal and educational counseling, and sponsorship of student organizations. Students may schedule an appointment with a MAP counselor by phone (602/965-6060) or in person. The MAP office is located in SSV B312.

## STUDENT HEALTH

**Services.** Student Health offers fully accredited outpatient health care to all students enrolled at ASU. The professional staff, consisting of physicians, nurse practitioners, registered nurses, psychiatrists, counselors and nutrition/health educators, has special interest and training in college health care. Consultant physicians in dermatology, orthopedics, and ear, nose, and throat are on-site and are available usually by referral from a member of the Student Health professional staff.

Additional services include comprehensive women's health care, immunizations, a wart clinic, an allergy clinic for students needing periodic injec-

tions, and physical therapy service. Radiology and laboratory services are also available. The pharmacy at Student Health provides many prescription and over-the-counter medications.

**Health Education.** Student Health provides educational programs on nutrition, stress management, alcohol and substance use and abuse, sexuality and sexually transmitted diseases, including the Human Immunodeficiency Virus (HIV). Peer education programs provide students an opportunity to gain experience in health education counseling and to enhance presentation skills. Services and educational brochures are available at Student Health and at various locations throughout the campus.

**Hours.** Student Health is open Monday through Friday year-round, except holidays. Students are strongly encouraged to schedule appointments to minimize waiting time and to allow students the opportunity to establish a relationship with one clinician. Appointments are available by calling 602/965-3349. Patients with urgent health care problems may be seen at Student Health's ASAP clinic.

**Fees.** Full-time students are not charged for primary care visits at Student Health. Part-time students are charged a visit fee. There are charges for consultant visits, continuing mental health visits, radiological procedures, laboratory procedures, medications, and certain special or surgical procedures. Patients receiving medical treatment off campus, such as consultations, emergency care, and hospitalization, are responsible for any resulting charges.

**Insurance.** *While Student Health provides comprehensive ambulatory care, it is not a substitute for health insurance.* Medical insurance coverage is strongly recommended for all students and is required for international students. Eligible students and dependents may enroll in health insurance coverage arranged by ASU. Dependents must complete an application and may require underwriting approval by the insurance carrier. The coverage assists students in paying for laboratory and radiology procedures, off-campus consultations, hospitalization, surgery, emergency, and after-hours care. Students may purchase health insurance through InTouch, the ASU Touch-Tone telephone registration system, or at any

registrar site. For more information, call the Student Health insurance office at 602/965-2411.

### STUDENT PUBLICATIONS

The activities of Student Publications are most visible in the *State Press*. This campus newspaper, one of the largest daily newspapers in Arizona, is published five days a week by ASU students, who make editorial decisions with the support of an experienced university staff director.

The *State Press* provides students with on-the-job training in newswriting, photography, editing, advertising, and production work. The *State Press* also addresses the many informational needs of the university community, not only through stories about the campus and about local and national events, but through paid advertisements by area merchants, campus groups, and university faculty, students, and staff.

In addition to the *State Press*, Student Publications publishes *The Sun Devil Spark Yearbook* each May. The yearbook is published by a team of more than 55 student editors, writers, photographers, and marketing people. The *Spark* is a comprehensive history book encompassing every aspect of campus life and is available to students, staff, and the general public for \$35.00 per copy (subject to change) at the fall discount.

Student Publications publishes a literary magazine twice a year entitled *Hayden's Ferry Review*, which includes fiction, poetry, photography, and illustrations submitted from people throughout the country.

Student Publications provides complete prepress services to the university community. For more information, call 602/965-7572.

### MEMORIAL UNION

The Memorial Union (MU) is a major center of campus activity. It serves thousands of students, faculty, staff, and many daily campus visitors.

The MU has diversified dining for individual and group needs and provides catering and conference services. It houses a branch of the Arizona State Savings and Credit Union, a card and gift shop, a hair salon, a photo shop, a travel agency, a U.S. Post Office, a flower shop, a copy center, and automatic teller machines. MU facilities include student lounges (both TV and

study), a Fine Arts Lounge, reserved meeting rooms, and ballrooms. Recreational activities include billiards, bowling, and amusement games. The MU operates the university information desk, the Lost and Found Department, and the MU Activities Board (MUAB).

The eight MUAB student committees serve advisory and program development functions for the MU, which, in turn, provides opportunities for students to contribute to their community and to develop leadership skills. The facility meets the needs of many diverse student populations. For more information, call 602/965-5728.

### ASSOCIATED STUDENTS OF ARIZONA STATE UNIVERSITY (ASASU)

ASASU is the student government of the university. It is the official representative of the student body in matters of university governance and budgeting. Programs and services include the Bike Repair Co-op, Campus Clubs and Organizations, College Councils, Concerts, the Counseling and Health Advisory Committee, the Course Information Program, the Executive Committee, the Graduate Student Association, Homecoming, Insuring Tomorrow, Leadership Institute, Lecture Series, the Multicultural Awareness Board, Off-Campus Student Services, the Political Union, Public Relations, the Safety Escort Service, Special Events, State Relations, Student Legal Assistance, the Student Senate, and the Volunteerism Service.

### CAREER SERVICES

Career Services provides advisement for individual career planning concerns and offers information about numerous career fields and permanent positions. Students are encouraged to utilize the Career Development Center throughout their academic careers. Computerized career planning systems and published resources and position listings are available to assist them in evaluating and making career choices. Workshops and classroom presentations on career planning, interviewing skills, résumé writing, and a myriad of additional career-related topics are offered. Advisors are available to assist students on an individual basis in career planning and placement.

Hundreds of employers from business, industry, government, social service agencies, health organizations and

school districts come to ASU to interview students seeking permanent and career-related summer, intern, and co-op employment. Career Services schedules these interviews for both employers and students to meet each group's needs and interests.

Current job listings are maintained and disseminated throughout the year. Career Services recommends that students register at least two semesters before graduating to participate fully in career placement activities. The offices are located in SSV C359 and C363. For more information, call 602/965-2350.

### VETERANS SERVICES

This office offers complete educational services for U.S. veterans and their eligible dependents. Counseling is available about admissions, registration, and veterans benefits. Veterans programs provide service by advising all interested veterans and dependents about educational benefits and their optimum use. The program also assists veteran students in obtaining suitable paid tutors, when needed, using their federal benefits. Veterans must achieve adequate GPAs and semester-hour progress toward their academic programs for continued educational benefits. The university must report this progress each semester. The Veterans Services Section is located in SSV B117. For more information, call 602/965-7723.

### MILITARY OFFICER TRAINING

U.S. Air Force and U.S. Army ROTC units are active on the ASU campus. See "Aerospace Studies" and "Military Science," pages 92-93 and 137-139, for more information.

### Defense Activity for Non-Traditional Education Support (DANTES)

Arizona State University is a participating institution with DANTES and is listed in the DANTES Directory of Independent Study. DANTES is an executive agency of the Department of Defense that provides educational support for the voluntary education programs of all services. The primary missions of DANTES are (1) to provide nationally recognized examination and certification programs as part of the voluntary education programs of military services and (2) to facilitate the availability of high-quality independent institutions for service men and women.

**U.S. Armed Forces Institute Correspondence Courses.** Arizona State University does not grant military science credit for active service or courses that were taken through the military.

### **STUDENT RECREATION COMPLEX AND RECREATIONAL SPORTS AND STUDENT ACTIVITIES PROGRAM**

The Student Affairs Recreational Sports and Student Activities Program is one of the largest programs in the country, serving more than 20,000 students annually through more than 60 sport, dance, and exercise activities. Programs offered include intramural sports, informal recreation, fitness, aquatic and sports skills classes, outdoor recreation, children and family programs, sport clubs, adaptive recreation for individuals with permanent or temporary disabilities, a wellness center, and special events.

Located on the south end of Palm Walk, the Student Recreation Complex is one of the finest student recreation facilities in the United States. Features include expansive resistance and cardiorespiratory training facilities and equipment, three large gymnasiums, 14 indoor racquetball courts, one squash court, martial arts, aerobics, and sport club rooms, and an adaptive weight room. Outdoor facilities include a lighted, multiuse complex with four fields, a .43-mile perimeter walking and jogging path and four sand volleyball courts, 14 tennis courts, and an Olympic-size swimming pool with two movable bulkheads that allow the pool to be divided into three parts for simultaneous multiuse programming.

For more information, call 602/965-8900.

### **INTERCOLLEGIATE ATHLETICS**

The university is a member of the National Collegiate Athletic Association, Division One, and the Pacific-10 Conference. The university has 20 varsity intercollegiate sports and more than 500 participants. Intercollegiate athletics at ASU are governed by a board of faculty, students, and staff under the regulations of the Arizona Board of Regents, the NCAA, the Pacific-10 conference, and the university. Policies are administered by Intercollegiate Athletics. All athletic grants-in-aid and scholarships are administered in coordination with Intercollegiate Athletics.

### **RELIGIOUS ACTIVITIES**

Various religious centers representing most major religious groups are available near the main campus and provide students with the opportunity to participate in programs of religious worship and to meet other students through social activities. For more information, call the Danforth Chapel at 602/965-3570.

### **OTHER OPPORTUNITIES FOR STUDENT INVOLVEMENT**

The Department of Dance and Dance Arizona Repertory Theatre, a student touring repertory company, presents 12 to 14 faculty- and/or student-directed concerts each year. Interested students should attend open auditions, which are held at the beginning of each semester. For more information, call 602/965-5029.

**Forensics.** A Sun Devil Forensic squad, associated with Pi Kappa Delta, national forensic honorary, travels to trophy tournaments across the country.

Permission of the director of Forensics is required. For more information, call Dr. Clark D. Olson, director of Forensics, at 602/965-3825.

**Interpreters Theatre.** Participants write, compile, and perform scripts for presentation in diverse on- and off-campus settings through the Department of Communication. For more information, call 602/965-4111 or -5061.

**Music.** Performing organizations with the School of Music provide opportunities for involvement and credit, including bands, Lyric Opera Theatre, symphony orchestra, and university choral organizations. For more information, call the School of Music at 602/965-3371.

**Theatre.** The University Theatre presents four to six faculty-directed productions and eight to 14 student-directed productions each year. Audition information is available from the Department of Theatre office, GHALL 232.

