Student Services

The university is committed to the belief that an education involves more than attending class. While the assimilation of information is a central part of the university experience, learning about others, about independence and leadership, and about living in a complex society are equally important. Student Affairs services and developmental programs reflect this philosophy.

UNDERGRADUATE ADMISSIONS

For many undergraduates, the first introduction to ASU is through the recruitment and admission programs of Undergraduate Admissions. Personal contact with prospective students through high school and community college visits and through student visits on campus are some of the approaches that provide information about the academic programs and support services available at ASU. A primary goal of Undergraduate Admissions is to identify, inform, motivate, recruit, and enroll students from ethnic groups underrepresented at ASU. Orientation programs ease the students’ (and parents’) transition to the ASU campus. Undergraduate Admissions also coordinates and supports the ASU Parents Association. For more information, call 602/965–7788.

STUDENT FINANCIAL ASSISTANCE

Approximately two-thirds of the full-time students at ASU rely on some form of financial assistance to meet their educational expenses. The purpose of Student Financial Assistance is to review and award financial resources from a variety of private, federal, state, and institutional sources. Information about and applications for scholarships, grants, loans, and student employment are coordinated by this department. From these types of assistance, 28,500 students received approximately $180 million in 1994–95.

Computerization and an understanding of students’ needs have contributed to the efficient and responsive operation of this student resource. Assistance in student loan counseling and debt management services are innovative programs offered through this agency. ASU is nationally recognized for providing this unique financial aid service. For more information, call 602/965–3355.

REGISTRAR

Management of the registration system and maintenance of academic records are the primary responsibilities of the Office of the Registrar. InTouch, the ASU Touch-Tone telephone system for registration and fee payment, and the online registration system, accessible at any registrar site, including one at ASU West, ease the enrollment process and make ASU a national leader in the use of computerized registration. The Student Information System stores academic records and improves the quality of data used in academic advising. The Office of the Registrar coordinates applications for graduation and undergraduate readmission, course changes and scheduling, transcript services, dispersion of student identification cards, applications for residency, and verification of enrollment. For more information, call 602/965–3175.

Veterans Services

This office offers complete educational services for U.S. veterans and their eligible dependents. Counseling is available about admissions, registration, and veterans benefits. Veterans programs provide service by advising all interested veterans and dependents about educational benefits and their optimum use. Students must apply each semester to receive veterans benefits. The program also assists veteran students in obtaining suitable paid tutors, when needed, using their federal benefits. Veterans must achieve adequate GPAs and semester-hour progress toward their academic programs for continued educational benefits. The university must report this progress each semester. Students receiving veterans educational benefits are not eligible to receive pay for audited courses. The Veterans Services Section is located in SSV B117. For more information, call 602/965–7723.

STUDENT DEVELOPMENT AND RESIDENTIAL LIFE

Residential Life

Living in one of the ASU residence halls provides students the opportunity to make the most of their college experience. Special residential communities for freshmen, honors students, students participating in fraternities and sororities, and students in particular academic areas offer opportunities to enrich campus life.
The Freshman Year Experience program provides a unique environment of classrooms, live-in tutors, academic advisors, and other support services designed to help freshmen develop skills for success. The Athena Program provides services and programs for students enrolled in the College of Architecture and Environmental Design. Students from any discipline who have an interest in learning more about African-American, American Indian, or Chicano/Chicana history and issues may join one of the three specially designed Campus Communities (see page 35). Students who do not want to participate in these communities can benefit from the activities of other residential communities, including halls that feature apartment-style or single rooms, or one that promotes a study-intensive environment.

Students are encouraged to apply at least four to six months in advance. While applications are accepted at any time, assignment to a residence hall is not made until a student is admitted to the university. Residence hall assignments are made based upon the date of receipt of both the completed application and deposit. Requests for specially modified rooms for students with disabilities should be noted on the application.

Residence hall application information may be obtained by calling 602/965–3515 or writing to

Residential Life
Arizona State University
PO Box 870212
Tempe AZ 85287–0212

Information about voluntary meal plans may be obtained by calling 602/965–3464 or writing to

Campus Dining
Arizona State University
PO Box 871101
Tempe AZ 85287–1101

Student Development

Student Organization Resource Center. The Student Organization Resource Center located on the third floor of the Memorial Union. For more information, call the center at 602/965–2249 or REACH at 602/965–2255.

Child and Family Services. Child and Family Services (CFS) provides resources and referral services to students, faculty, and staff. Information about the Campus Childcare Center (602/921–2737), Child Development Laboratory (602/965–7267), Child Study Laboratory (602/965–5320), and the College of Education Preschool (602/965–2510) may be obtained at CFS or by calling the programs directly. CFS maintains the Child Care Referrals database, housed in the university libraries, and coordinates workshops and discussion groups on child and elder care issues. Educational materials and listings of additional on- and off-campus activities, programs, and services for children and their families are available at the CFS office, MU 14C. Appointments are recommended. For more information, call 602/965–9515.

Fraternities and Sororities. For many students, involvement in a Greek organization is one of the most rewarding aspects of their college experience. Twenty-five fraternities and nineteen sororities provide opportunities for leadership development, academic success, campus involvement, community service, social interaction, brotherhood/sisterhood, and intramural participation. These organizations are governed by the Interfraternity Council, National Pan-Hellenic Council, and the Panhellenic Council. In addition to all the benefits of lifelong membership, many of the fraternities and sororities have houses or residence hall floors that provide a rewarding living option for their members. Included in ASU’s Greek system are eight predominantly African-American organizations, three predominantly Hispanic organizations, and one predominantly gay fraternity. For more information, call 602/965–3806 or 602/965–2288.

EDUCATIONAL DEVELOPMENT

Educational Development comprises four programs designed to assist students with special needs and serves as an educational outreach program for ASU. The ASU/Phoenix Educational Opportunity Center, located off campus, provides information for college admissions and financial aid; the Upward Bound program provides college preparation for high school students that are first generation and low income; Disability Resources for Students is a comprehensive support program for students with disabilities who are attending ASU; and Veterans Upward Bound is a program that prepares veterans for postsecondary enrollment. All Educational Development programs are fully or partially funded by the U.S. Department of Education and are known nationally as Trio programs.

The ASU/Phoenix Educational Opportunity Center. This community outreach service focuses on low-income individuals. The center has a main office in Phoenix (1700 N. Seventh Ave., Suite 100) and satellite offices around Maricopa County. It offers vocational testing and guidance as well as assistance in application for admission, scholarships, and financial assistance at a postsecondary institution suited to particular individuals’ needs. Services are free. For more information, call 602/256–2124.

Disability Resources for Students. Disability Resources for Students (DRS) supports the university’s commitment to achieving new levels of access in academics, campus co-curricular activities, and career opportunities for qualified students with disabilities by offering a broad range of support services. These services include, but are not limited to, the following: academic and career consultation, referral and coordination with other campus programs, the Access Employment Program and Talking Books, nonstandard testing accommodations, an in-class note taking program, assistance with adapting course materials, alternative print formats, Braille production, tutoring, sign language and oral interpreting, a TTY pay phone, and an intra-campus cart transportation system. DRS incorporates a unique academic support system design (facilitated by a TRIO Student Support Services Grant) into its disability support services model. The DRS Access Learning Laboratory staff work with students on the development of individualized strategies for mathematics, writing, study skills, test-taking and time management, coordinating closely with other
The Hewlett-Packard Adaptive Technology Center is a resource for technology based accommodations within the Learning Lab.

The following disability accommodations can take up to three months for production and/or coordination: adapted instructional material development, alternative print formats (e.g., large print, Braille, computer based files), lab equipment adaptations, reader service, and sign language and oral interpreting services. Students who will need these accommodations are required to preregister for classes. Students who miss preregistration cannot be guaranteed these accommodations and may have to use alternative accommodations. For more information, call 602/965–1234 (Voice/TTY).

The Upward Bound Program. This program is designed to increase the academic skills and motivational levels of participants (low income, potential first-generation college students) to the extent that they will complete high school and enter postsecondary institutions. The year-round program includes summer residential components. For more information, call 602/965–6483.

Veterans Upward Bound. This program is designed for veterans who wish to pursue postsecondary education but whose life experiences did not adequately prepare them for the educational requirements of today. College preparation instruction in writing, reading, mathematics, general science, social science, study skills, and computer literacy are provided to suit each veteran’s individual needs. Veterans lacking a high school diploma can also prepare for obtaining their General Education Development (GED) while participating in Veterans Upward Bound. Interest inventory assessments and career advise are also available. For more information, call 602/965–3944.

STUDENT LIFE

Working closely with a variety of student populations, Student Life strives to increase student involvement in the ASU experience. Opportunities for leadership and community involvement help students prepare for their roles as responsible citizens. Through their involvement in student activities, workshops, community service, and student governance, students learn the qualities of student leadership and the skills to be successful students.

Programs and services are targeted to an increasingly multicultural student community as Student Life places high priority upon the promotion of intercultural understanding and the celebration of diversity. An emphasis is placed upon empowerment of individual students and student organizations, including international students, adults re-entering higher education, and commuter students.

ASU and Active encourage student volunteerism and community involvement. Concern for the social environment is reflected in the activities of the Cultural Diversity Committee, Student Judicial Affairs, the Women’s Student Center, and the International Student Office.

The Learning Resource Center (LRC) provides academic assistance and self-assessment. Understanding the University Experience (Hispanic Mother/Daughter Program) involves precollege women in early preparation for college.

The Student Life staff works closely with the academic- and student-support service areas of the university to make sure that students are aware of and use available resources. Staff members also act as advocates for students with other campus departments. For more information, call 602/965–6547.

COUNSELING AND CONSULTATION

Counseling and Consultation provides confidential counseling services to all ASU students. The psychologists and counselors on staff help students with almost any type of problem or issue related to adjusting to college life. The staff is particularly committed to helping minority students and nontraditional students adjust to campus life.

Counseling and Consultation offers counseling groups for career exploration, relationship difficulties, stress management, depression, assertiveness, eating disorders, family problems, and other common student issues. Individual therapy and couples counseling are offered on a short-term basis. Counseling and Consultation also provides emergency counseling to students experiencing an emotional crisis.

A career interest testing program is available to both students and nonstudents. Other services available to the ASU community include consultation and outreach services to faculty and staff, academic instruction, research, a master’s-level practicum training program, and an APA-approved clinical internship program for doctoral students in counseling and clinical psychology. Students may schedule an initial counseling appointment either by phone (602/965–6146) or in person. After intake and four free individual sessions, students are charged $10.00 per session. Counseling and Consultation is located in SSV B317.

The Minority Assistance Program (MAP). This program is a separate component within Counseling and Consultation and is built upon a student development model providing cultural, emotional, and academic support services to the university’s minority student populations. MAP counselors provide this support through programs and workshops, summer institutes, academic classes, personal and educational counseling, and sponsorship of student organizations. Students may schedule an appointment with a MAP counselor by phone (602/965–6060) or in person. The MAP office is located in SSV B312.

STUDENT HEALTH

Services. Student Health offers fully accredited outpatient health care to all students enrolled at ASU. The professional staff, consisting of physicians, nurse practitioners, registered nurses, psychiatrists, social workers, counselors, dietitians, and health educators, has special interest and training in college health care. Consultant physicians in dermatology, orthopedics, and ear, nose, and throat are on-site and are available by referral from a member of the Student Health professional staff.

Additional services include comprehensive women’s health care, immunizations, a wart clinic, and an allergy clinic for students needing periodic injections. The pharmacy at Student Health provides many prescription and over-the-counter medications. Radiology and laboratory services are also available.

Substance abuse services are available at Student Health for students experiencing problems as a result of the use of alcohol or other substances and wishing to address the problems in a confidential setting.
Health Education. Student Health provides educational programs on nutrition, stress management, alcohol and other drug use and abuse, sexuality and sexually transmitted diseases, including the Human Immunodeficiency Virus (HIV). Peer education programs provide students an opportunity to gain experience in health education counseling and to enhance presentation skills. Services and educational brochures are available at Student Health and at various locations throughout the campus.

Hours. Students are strongly encouraged to schedule appointments to minimize waiting time and to allow students the opportunity to establish a relationship with one clinician. Appointments are available by calling 602/965–3349. Patients with urgent health care problems may be seen at Student Health’s ASAP clinic.

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Fees. Full-time students are not charged for primary care visits at Student Health. Part-time students are charged a visit fee. There are charges for consultant visits, continuing mental health visits, radiological procedures, laboratory procedures, medications, certain special or surgical procedures, and certain health education services. Patients receiving medical treatment off campus, such as consultations, emergency care, and hospitalization, are responsible for any resulting charges.

Insurance. While Student Health provides comprehensive ambulatory care, it is not a substitute for health insurance. Medical insurance coverage is strongly recommended for all students and is required for international students. Eligible students and dependents may enroll in health insurance coverage arranged by ASU. Dependents must complete an application and may require underwriting approval by the insurance carrier. The coverage assists students in paying for laboratory and radiology procedures, off-campus consultations, hospitalization, surgery, emergency, and after-hours care. Students may purchase health insurance through InTouch, the ASU Touch-Tone telephone registration system, or at any registrar site. For more information, call the Student Health insurance office at 602/965–2411.

STUDENT PUBLICATIONS

The activities of Student Publications are most visible in the State Press. The campus newspaper, one of the largest daily newspapers in Arizona, is published five days a week by ASU students who make editorial decisions with the support of an experienced university staff director. The State Press provides students with on-the-job training in newswriting, photography, editing, advertising, and production work. The State Press also addresses the many informational needs of the university community, not only through stories about the campus and about local and national events, but through paid advertisements by area merchants, campus groups, and university faculty, students, and staff.

In addition to the State Press, Student Publications publishes The Sun Devil Spark yearbook. The annual yearbook is published by a team of more than 55 student editors, writers, photographers, and marketing people. The Spark is a comprehensive history book encompassing every aspect of campus life and is available to students, staff, and the general public for $40.00 per copy (subject to change) at the fall discount.

Student Publications publishes Hayden’s Ferry Review twice a year. This literary magazine features fiction, poetry, photography, and illustrations submitted from people throughout the country.

Student Publications provides complete prepress services to the university community. For more information, call 602/965–7572.

MEMORIAL UNION

The Memorial Union (MU) is a major center of student, faculty, and staff activity. Students have many opportunities for involvement, including the student-directed MU Activities Board (MUAB). The MUAB plans and delivers programs and daily events through the following committees: Comedy, Culture and Arts, Film, Gallery, Marketing, Recreation, Special Events, and the Executive Board. For more information, call 602/965–6822.

The MU is staffed primarily by students, providing students the opportunity to develop leadership skills and a customer service orientation. Student employment is available in building management, conference room setup, clerical support, film projection, food services, gallery installation, information desk services, and recreation center services.

The MU also sponsors one of the finest intercollegiate bowling programs in the United States, with men’s and women’s teams competing throughout the country. For more information, call 602/965–3642.

MU facilities include student lounges, a gallery, a cinema, meeting rooms, and ballrooms. Student government and other student organization offices are located on the third floor. Recreational activities include billiards, bowling, and amusement games. The MU provides a diversity of dining options for individual and group needs and provides catering and conference services. The building houses a card and gift shop, copy center, credit union, hair salon, photo shop, post office, travel agency, and four automated teller machines (ATMs). The MU operates the university information desk and lost and found. For more information, call 602/965–5728.

ASSOCIATED STUDENTS OF ARIZONA STATE UNIVERSITY (ASASU)

ASASU is the student government of the university and the official representative of the student body in matters of university governance and budgeting. Students can take advantage of the Bike Co-op Repair Service, Campus Clubs and Organizations, College Councils, the Counseling and Health Advisory Committee, Community Support Program, Entertainment Events, Environmental Issues, the Executive Committee, Graduate Research Support Opportunities (GRSO), Homecoming, Info Devils, Lecture Series, the Multicultural Awareness Board, Off-Campus Student Services, Public Relations, the Safety Escort Service, Special Events, State Relations, Student Legal Assistance, and the Student Senate. For more information, call 602/965–3161.
CAREER SERVICES

Career Services provides advisement for individual career planning concerns and offers information about numerous career fields and permanent positions. Students are encouraged to use the Career Development Center throughout their academic careers. A computerized career planning system assists students in evaluating and making career choices. Career Services offers workshops and classroom presentations on career planning, interviewing skills, résumé writing, and a myriad of additional career-related topics. Advisors are available to assist students on an individual basis in career planning and employment.

Hundreds of employers from business, industry, government, social service agencies, health organizations and school districts come to ASU to interview students seeking permanent and career-related summer, intern, and co-op employment. Career Services schedules these interviews for both employers and students to meet each group’s needs and interests. In addition, career and job fairs are scheduled throughout the year.

The agency’s services support students’ career development throughout their college experience, and Career Services encourages participation in programs as early as the student’s freshman year. The offices are located in SSV C359 and C363. For more information, call 602/965–2350.

STUDENT RECREATION COMPLEX AND RECREATIONAL SPORTS

Student Affairs’ Recreational Sports is one of the largest programs of its kind in the country, serving more than 20,000 students annually. Programs offered include intramural sports, informal recreation, fitness, aquatic and sports skills classes, outdoor recreation, children and family programs, sport clubs, adaptive recreation for individuals with long or short term disabilities, a wellness center, safety education, and special events.

Located on the south end of Palm Walk, the Student Recreation Complex is one of the finest student recreation facilities in the United States. Features include a variety of resistance and cardiovascular training facilities and equipment, three large gymnasiums, 14 indoor racquetball courts and one squash court, martial arts, aerobics and sport club rooms, and an adaptive weight area. Outdoor facilities include a lighted, multiuse complex with four fields, a .43-mile perimeter walking and jogging path and four sand volleyball courts, 14 tennis courts, and an Olympic-size swimming pool with two movable bulkheads that allow the pool to be divided into three parts for simultaneous multiuse programming.

For more information, call 602/965–8900.

INTERCOLLEGIATE ATHLETICS

The university is a member of the National Collegiate Athletic Association, Division One, and the Pacific-10 Conference. The university has 20 varsity intercollegiate sports and more than 500 participants. Intercollegiate athletics at ASU are governed by a board of faculty, students, and staff under the regulations of the Arizona Board of Regents, the NCAA, the Pacific-10 conference, and the university. Policies are administered by Intercollegiate Athletics. All athletic grants-in-aid and scholarships are administered in coordination with Intercollegiate Athletics.

RELIGIOUS ACTIVITIES

Various religious centers representing most major religious groups are available near the main campus and provide students with the opportunity to participate in programs of religious worship and to meet other students through social activities. For more information, call the Campus Interfaith Council at Danforth Chapel, 602/965–3570.

CAMPUS COMMUNITIES

Campus Communities is an interdisciplinary program designed to connect students and faculty who share common interests. The program has both curricular and cocurricular elements, enabling students and faculty to meet in small seminars for course credit, or in informal discussion or workshop settings arranged by students and the Campus Communities staff.

Involvement in Campus Communities enables students to explore real-world issues and gain experience with larger, nonuniversity communities. A number of academically based activities allow for close contact between students and professors, in-depth discussion of interdisciplinary themes, and service or research experiences centered around an interest area. Campus Communities activities are open to all undergraduate students with an interest in exploring a theme or building community among like-minded students and faculty. In 1995–96, Campus Communities offers three residential communities: Umoja, the African-American Experience; American Indian Issues and Culture; and El Zocalo, Chicana and Chicano Life.

Campus Communities offers various options for involvement in this program. Students may choose to participate in any or all aspects of the program, ranging from drop-in participation in seminars to living in a community in one of ASU’s residence halls.

Residential Communities. Students with a deep commitment to their interest area might choose to live in a community, regularly sponsoring their own programs around their interdisciplinary theme interest. These communities share space in one of the ASU residence halls, participating in regular residential activities, but working through their own leadership and with the Campus Communities staff to create a sense of place for community residents. Students interested in developing a residential community may propose to live in the community early in spring for the following academic year.

Community Service Internships. Students with a 2.50 GPA from any academic program may enroll for three to six hours of internship credit for working in an area of community service. The Campus Communities internship program is designed as a service learning experience that brings internship students together with various faculty members regularly during the internship experience to explore topics and issues that relate to community, service, citizenship, and student involvement.

Research Internships. Campus Communities provides opportunities for students who wish to assist faculty in research that is multidisciplinary. Students may register for up to three hours of internship credit for working on specific projects that help them to learn about the research process, methodology, and implications of academic research. The Campus Communities program works in conjunction with various
faculty groups that have coordinated multidisciplinary research projects in the greater ASU community.

**Seminar Discussion Classes.** A highlight of the Campus Communities program is the one-hour seminar discussion course that is offered in multiple sections each semester. These courses meet for a total of 15 hours in one regular semester and are designed as small-group discussion seminars with one or two faculty members, exploring a particular theme. Some discussion seminar participants choose to work on a particular project; others engage in individual study and discussion; still others explore selected readings. Students and faculty are able to propose them interest areas to the Campus Communities program.

**Seminar Series.** Throughout the academic year, Campus Communities sponsors a series of small group seminars with individual faculty across disciplines to explore theme areas that students indicated as an interest area. Students are invited to propose and develop seminars along with Campus Communities staff.

**Capstone Course.** A three-hour course that explores the nature of academic community, citizenship, what it means to be a college-educated person in the U.S. and world society, and the relationships between service, research and education. The course is taught by faculty across disciplines and provides students with a service learning opportunity to reinforce the themes explored in class.

**Community Theme Program.** As students’ interdisciplinary interests bring them together, they often develop their own ideas for group activities. These include such programs as film series, dance and music programs, holiday events with educational components, and joint events with agencies, schools, and groups in the greater ASU community.

Academic recognition for participating in the Campus Communities program is based on fulfilling approved course work, including participation in the Campus Communities seminar series and designating a particular interdisciplinary theme area of interest.

Students interested in participation in Campus Communities may do so by attending a sponsored event, enrolling in a Campus Communities course, or by calling the program office for further information at 602/965–8585. The Campus Communities program is housed in Student Affairs.

**OTHER OPPORTUNITIES FOR STUDENT INVOLVEMENT**

**Dance.** The Department of Dance and Dance Arizona Repertory Theatre, a student touring repertory company, present 12 to 14 faculty- and/or student-directed concerts each year. Interested students should attend open auditions, which are held at the beginning of each semester. For more information, call 602/965–5029.

**Forensics.** A Sun Devil Forensics squad, associated with Pi Kappa Delta, national forensic honorary, travels to trophy tournaments across the country. Permission of the director of Forensics is required. For more information, call Dr. Clark D. Olson, director of Forensics, at 602/965–3825.

**Interpreters Theatre.** Participants write, compile, and perform scripts for presentation in diverse on- and off-campus settings through the Department of Communication. For more information, call 602/965–4111 or 602/965–5061.

**Music.** Performing organizations with the School of Music provide opportunities for involvement and credit, including bands, Lyric Opera Theatre, symphony orchestra, and university choral organizations. For more information, call the School of Music at 602/965–3371.

**Theatre.** The University Theatre presents four to six faculty-directed productions and eight to 14 student-directed productions each year. Audition information is available from the Department of Theatre office, GHALL 232.